

Conditions of Booking

Prices - All prices are based on a same day return.

Seating Request - The company will always try to allocate your seating requests, but cannot guarantee availability.

Luggage - Passengers luggage and personal property always remains the responsibility of the passenger and are carried at the passengers own risk. The company shall not be liable or responsible for any loss or damage, however caused. Passengers are respectfully asked to keep luggage to ONE MEDIUM SIZED suitcase per person and hand luggage only i.e. shopping trolleys and pushchairs will not be allowed.



Children - Up to 12 years are age, child prices apply and they may require a child seat or booster cushion. Thirteen years and over, adult prices apply. Full details of conditions, please see reverse of ticket.

Cancellation Charges - Travel tickets for day trips: Refunds less 20% are issued if at least 7 days notice given. No refund is given if notice is less than 7 days. Travel tickets for express services: Refunds less 40% are issued if at least 7 days notice is given. No refund is given if notice is less than 7 days.

Responsibility for errors - No responsibility will be accepted by the company for error in date of travel or pick up point after the ticket has been issued.

Wheelchairs - One folding wheelchair will be accepted per coach at the time of booking.

Delay in Service - The company will endeavour to maintain its services as published but there shall be no liability on the company for any delay, however caused.

Coaches - Due to demand, at peak times or because of other circumstances beyond our control, you are advised that carriage may in coaches other than those operated by our company.

